

I am a senior and I need help understanding what benefits I'm eligible for and how to apply for them.

Contact Susan Pacheco or Liz Seelman at the Cambridge Council on Aging

806 Massachusetts Avenue, Cambridge 617-349-6220

www.cambridgema.gov/DHSP2/coa.cfm

Where can I get help to better manage my money?

The Community Development Department offers Financial Literacy Classes at various times of the year.

Call 617-349-4637 for information.

www.Mymoney.gov is the US government's website dedicated to teaching the basics about managing money. To get a "My Money" Toolkit through the mail, call 1-888-Mymoney (1-888-696-6639).

I think I might need legal help. Where can 1 go?

Cambridge/Somerville Legal Services 60 Gore Street, Suite 203, Cambridge 617-603-2700 www.gbls.org

Community Legal Services & Counseling Center (CLSACC), One West St., Basement Cambridge

617-661-1010 www.clsacc.org

Harvard Legal Aid Bureau

23 Everett St., Cambridge 617-495-4408

www.law.harvard.edu/students/orgs/hlab

Mediation for Results (A program of Just-A-Start Corp.)

1035 Cambridge St., #12, Cambridge 617-494-0444, Ext.317 www.mediationforresults.org Eviction prevention, landlord/tenant issues.

How can I find affordable childcare?

Contact the Child Care Resource Center 130 Bishop Allen Drive, Cambridge 617-547-1063 www.ccrcinc.org



I still have questions.

For questions or additional copies of this document, call Marianne Colangelo at

617-349-6966 or mcolangelo@cambridgema.gov.

If you want to find more resources online, visit CambridgeSomervilleResourceGuide.org.

Do you need help or information after business hours or on the weekend? For non-emergencies, vou can dial 211.



Massachusetts 2-1-1 is an information and referral line that is available 24/7. www.mass211help.org

This pamphlet provides useful information for Cambridge residents. It is not intended as a substitute for legal advice, a comprehensive listing or an endorsement of particular services.

> CITY OF CAMBRIDGE COMMUNITY DEVELOPMENT DEPT. AND

DEPT. OF HUMAN SERVICE PROGRAMS CAMBRIDGE, MA 02139



City of Cambridge

Did you know?



Housing Information and Other Resources for **Cambridge Residents**

I am worried that I will no longer be able to pay my rent. What can I do?

Contact any of the following agencies:

The Multi-Service Center

19 Brookline Street, Cambridge 617-349-6340

www.cambridgema.gov/DHSP2/multiservice.cfm Services include case management and financial assistance (based on eligibility), housing search, and stabilization services.

Cambridge Economic Opportunity Committee (CEOC)

11 Inman Street, Cambridge 617-868-2900

www.ceoccambridge.org Services include tenant advocacy and eviction counseling.

HomeStart, Inc.

Cambridge Office: 678 Mass. Ave., Suite 502 617-234-5340

www.homestartinc.org

Programs for low-income households that include help with mediation, flexible monetary funds to help retain housing, and case management.

Metropolitan Boston Housing Partnership (MBHP)

125 Lincoln Street, 5th fl., Boston 617-859-0400

www.mbhp.org

Short-term crisis intervention, eviction prevention, including financial assistance and other resources.



I just got a 14-day notice to quit. What should I do?

This is the formal notice your landlord must give you to let you know that

he/she is *starting* the eviction process. It is issued when a landlord claims that you owe back rent. In many cases you will have the right to pay the back rent to avoid eviction. Gather your documents and call or visit one of the agencies listed above or one of the legal agencies listed in this brochure as soon as possible.



I am a homeowner and can no longer afford my mortgage payment. What can I do?

The **Community Development Department** offers one-on-one counseling and can answer questions for Cambridge residents at risk of foreclosure. Contact Antonia Finley at 617-349-4643. You can also find helpful information at: www.cambridgema.gov/cdd/hsg/foreclosures.pdf

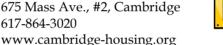
How can I find out about affordable apartments in Cambridge?

Call the Affordable Housing Information Line at 617-349-4622 or go to www.cambridgema.gov/cdd/hsg/index.html.

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Or call or visit:

Cambridge Housing Authority 675 Mass Ave., #2, Cambridge 617-864-3020



If you are 60 or older, or have a disability, contact Nancy Daniels at the Multi-Service Center. 19 Brookline Street, Cambridge 617-349-6340

Where else can 1 go for help if I'm worried I may lose my apartment?

If you currently live in public housing or are a Section 8 (or other) voucher holder, contact the Alliance of Cambridge Tenants (ACT) at 617-499-7031.

I don't know how I will be able to pay for heat and other utilities this winter.

Contact the **Fuel Assistance Office** 51 Inman Street, Basement, Cambridge 617-349-6252

www.cambridgema.gov/DHSP2/fuelassistance.cfm The application process begins in October. Utility and telephone discount rates, as well as weatherization services may be available for eligible residents.

How can I get help paying for food?

For local, in-person help applying for food stamps you can go to CEOC, East End House, or the Council on Aging (if 60+):

CEOC

11 Inman Street, Cambridge 617-868-2900 www.ceoccambridge.org Monday & Wednesday, 4pm-6pm Tuesday, 12-2pm, Thursday 11am-1pm

East End House

105 Spring Street, Cambridge 617-876-4444 www.eastendhouse.org Tuesday, 9am-2pm, Friday, 9am-12pm

Council on Aging/Citywide Senior Center 806 Massachusetts Avenue, Cambridge 617-349-6220

www.cambridgema.gov/DHSP2/coa.cfm Tuesdays and Thursdays, 12-2pm.

For a list of **Cambridge Food Programs** including local **food pantries** and **community meals**, call 617-349-6200 or go to www.cambridgema.gov/dhsp2/food.cfm.

I no longer have a job. Where can I go to get help?

Cambridge Employment Program 51 Inman Street, Cambridge 617-349-6166

www.cambridgema.gov/DHSP2/cep.cfm Career counseling and job search assistance for Cambridge residents, including help with résumés, interviewing and internet use.

Career Source

186 Alewife Brook Pkwy, Suite 310 (Fresh Pond Mall) Cambridge 617-661-7867 or 1-888-454-9675 www.yourcareersource.com One-stop career help, including **unemployment** benefit application.

